

Sonia E. Melara, M.S.W.
President

Catherine M. Waters, R.N., Ph.D.
Vice President

Edward A. Chow, M.D.
Commissioner

Cecilia Chung
Commissioner

David J. Sanchez, Jr., Ph.D.
Commissioner

Belle Taylor-McGhee
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

**Edwin M. Lee, Mayor
Department of Public Health**



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MINUTES

HEALTH COMMISSION MEETING

**Tuesday, February 5, 2013, 4:00 p.m.
101 Grove Street, Room 300 or Room 302
San Francisco, CA 94102**

1) CALL TO ORDER

Present: Commissioner Sonia E. Melara, President
Commissioner Catherine Waters, Vice President
Commissioner Cecilia Chung
Commissioner David J. Sanchez
Commissioner Belle Taylor-McGhee

Excused: Commissioner Edward A. Chow M.D.

The meeting was called to order at 4:03pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF JANUARY 15, 2013.

Action Taken: The minutes of the December 18, 2012 Health Commission meeting were unanimously approved.

3) DIRECTOR'S REPORT

Barbara Garcia, Director of Health, gave the report. The full report can be viewed at:
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Governor Brown Calls Special Session of the Legislature to Implement Federal Health Care Reform

Following his State of the State Address on Thursday, January 24, Governor Brown issued a proclamation convening an extraordinary session of the California State Legislature starting on January 28 to continue the work of implementing the federal Patient Protection and Affordable Care Act (ACA) in California. In August, the Governor had announced his intention to call a special session on health care. The extraordinary session will run concurrently with the regular session of the Legislature and allow any laws passed and signed during the session to take effect in 90 days instead of next January. We will continue to update the Commission on California's efforts to implement the ACA.

A Valentine for the Heart of Our City

The eighth annual Heroes & Hearts luncheon will take place on Valentine's Day this year, honoring local heroes and artists while raising funds for the San Francisco General Hospital Foundation, all under a big tent at AT&T Park. The occasion draws city leaders, including the Mayor, Police and Fire Chiefs, Supervisors and other civic stars to celebrate the great work done all year round by the physicians and staff at San Francisco General

Hospital. There are still tickets available for the February 14th luncheon. To purchase them, or for more information, visit the Foundation's website at www.sfghf.net and click on "Heroes and Hearts." The luncheon is followed by an evening event – Hearts After Dark – already in its fourth year. Tickets for that popular event are sold out.

New Tobacco Control Ordinances

On Jan. 29, 2013 the San Francisco Board of Supervisors approved two new tobacco control ordinances that will provide expanded protection from second hand smoke. Three Tobacco-Free Project-funded Community Capacity Building projects worked on these policy campaigns for the past two years: BREATHE California, Dolores Street Community Services/Mission SRO Collaborative and the San Francisco Apartment Association. Supervisor Mar was the main sponsor of both ordinances described below:

Black AIDS Awareness Week

Thursday, February 7, 2013 is our nation's 13th **National Black HIV Awareness Day**. In San Francisco, the San Francisco Department of Public Health, HIV Prevention Section and various community-based organizations will kick off National Black HIV Awareness Day at 4:30 p.m. at City Hall, Goodlett Steps, followed by a candlelight march to Glide Memorial. There will also be free HIV and STI testing, entertainment and refreshment. The Commissioners and the public are encouraged to attend.

HIV/AIDS still has a looming presence in the African-American community, both in San Francisco as well as across the nation. The purpose of the march is to raise awareness of the continued impact of the disease in African-American communities and to underscore the importance of the work that still needs to be done in fighting HIV/AIDS here at home. Following the march, a community discussion will be held at the Glide Memorial with keynote speakers Dr. Malcolm John, Associate Clinical Professor at UCSF and Pastor Theon Johnson, Glide Memorial. For more information about the week's activities and events, contact Vincent Fuqua, AIDS Office, 554-9073, Vincent.Fuqua@sfdph.org.

First Community Meeting for UCSF Research Building on SFGH Campus

UCSF is hosting a community meeting at the SFGH campus to introduce a proposal for a new research building on the SFGH campus. SFGH is home to 170 UCSF principal investigators receiving more than \$160 million in grants each year for research that has direct benefits to patients and the community.

The new building would provide updated lab space that meets UC seismic requirements for research programs that are currently located in the red brick buildings on campus. The new research building would be built on the parking lot near the Emergency Department entrance, located off of 23rd St. Construction would start after completion of the Rebuild and open by 2018. The community meeting is scheduled for **Tuesday, February 11th at 6:30 p.m.** in the **SFGH Cafeteria** and is open to anyone who is interested in learning more about this project. The Commissioners are welcome to attend.

Update on Meaningful Use/eClinicalWorks Progress

The Department's initiative to achieve "Meaningful Use" of Electronic Medical Records (EMR) reached another major milestone on January 29th with the implementation of the eClinicalWorks Ambulatory EMR at Silver Avenue Health Center. The implementation went very well and clinic staff is effectively using the system to provide direct patient care with on-line clinical documentation and medication prescribing. It should be noted that the Silver Avenue Leadership Team was especially instrumental in helping get this up and running. A special thanks to Ellen Chen, MD, Rosana Leon, and Emma Bathke for their hard work in making it a smooth transition. Silver Avenue Health Center is the 7th DPH Ambulatory Care Clinic to implement the eClinicalWorks EMR, and the project is currently on-track to complete installations at Community Oriented Primary Care and San Francisco General Hospital ambulatory care sites.

Staff Changes at LHH

Michelle Fouts has been appointed as Laguna Honda Chief of Pharmacy. She has been serving in the position on an acting basis since David Woods, former LHH Chief of Pharmacy, accepted the position of Chief of Pharmacy for DPH.

Laguna Honda Gift Shop Opens

A new Laguna Honda gift shop has opened on the hospital esplanade. The shop is unique among gift shops in acute care hospitals in that it is oriented to provide services to residents who may not have a high level of social support outside the hospital. It provides sundries, a DVD lending library, and a wide range of items donated to the hospital by people from throughout San Francisco. The shop is operated as part of the hospital's vocational rehabilitation program, providing a venue for skill building. Additions to Gift Shop services under consideration are a personal-shopper program to assist residents with buying trips to community venues and the sale of resident art in conjunction with Eldergivers, a Laguna Honda community partner.

Management Training Courses Popular

Laguna Honda and the city's Department of Human Resources are jointly providing management training courses for Laguna Honda staff beginning in February and continuing through August. Courses are being offered on how to build exceptional teams, create effective work habits, and manage employee conflict. DHR is also offering its "24 Plus" course, designed for managers to share best practices, examine personal strengths and management styles, learn to build a clear accountability system for their team, and review strategies for coaching employees honestly and respectfully. Enrollment has been high.

Staff Changes at SFGH

Sharon Wicher has assumed the permanent position of Behavioral Health Center Director, effective 1/17/13. Sharon has been providing direct administrative oversight at the Center for over six months, focusing on the ongoing regulatory and clinical challenges. We thank Sharon for her service as Chief Nursing Officer and know that her extensive experience and knowledge of behavioral health will be critical to the success of the program. Other changes at SFGH include Terry Dentoni's appointment to the position of Interim Chief Nursing Officer, the appointment of Jay Kloo as interim Nurse Manager in the Emergency Department and, taking over as interim Director of Regulatory Affairs, is Elaine Coleman.

Medical Services for the Underserved Population: Presentations in Japan

Barry Zevin, MD, Physician Specialist, who has worked for many years delivering health care to the City's homeless, recently returned from a trip to Japan where he had a chance to give several talks and presentations. His message was that people who have multiple problems—such as substance abuse, homelessness and sexual minority status—are often underserved. The trip throughout Japan presented Dr. Zevin an opportunity to share his experiences and learn from others beyond our national and cultural differences.

Public Comment:

Francisco De Costa, Director of Environmental Justice Advocacy, stated that he has toured many cities around the world. He stated that quality of life issues in San Francisco are not up to par. He would like to know what blue print is being used to develop strategy for the future of the City. He added that housing is vital to senior and indigent populations.

Dr. Espanola Jackson stated that she has grave concerns about health issues in Bayview Hunter's Point. She noted that rates for cancer, asthma, and HIV are too high in the neighborhood's population. She requested that the City and the Health Commission reexamine the work of all the providers in the neighborhood so care and services are better coordinated.

4) GENERAL PUBLIC COMMENT

Francisco De Costa, Director of Environmental Justice Advocacy, stated that the Health Commission, the DPH, and the community need to look deeper into improving Charity Care because it is a shame that so many people are dying on the streets.

5) FINANCE AND PLANNING COMMITTEE

Commissioner Chung served as Chair and stated that the Committee reviewed and recommended for approval the Contracts Report and the three other contracts listed below in the Consent Calendar. The Committee also reviewed the RFP Update.

Commissioner Comment/Follow-Up:

Commissioner Sanchez asked for more information on M/Mgmt Systems, a company acquired by Comment Cents Systems, one of the vendors in a new contract. Director Garcia stated that DPH staff will provide more information on this contract through the Commission Executive Secretary.

6) CONSENT CALENDAR

The following were unanimously approved:

- FEBRUARY CONTRACTS REPORT
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH 473 ELLIS L.P. IN THE AMOUNT OF \$105,907, WHICH INCLUDES A 12% CONTINGENCY, TO PROVIDE PROPERTY MANAGEMENT SERVICES AT THE CAMBRIDGE HOTEL, A DIRECT ACCESS TO HOUSING (DAH) MENTAL HEALTH SERVICES ACT (PROP. 63) PROGRAM SITE, WITH A FOCUS ON HOUSING RETENTION SERVICES, FOR THE PERIOD OF JULY 1, 2012 THROUGH JUNE 30, 2016 (4 YEARS).
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH COMMON CENTS SYSTEMS IN AN AMOUNT OF \$188,718, TO PROVIDE ONGOING SOFTWARE MAINTENANCE SERVICES FOR THE APOLLO LABORATORY INFORMATION SYSTEM (LIMS) SYSTEM IN USE BY THE PUBLIC HEALTH LABORATORY FOR THE PERIOD OF JANUARY 1, 2013 THROUGH DECEMBER 31, 2017 (SIXTY MONTHS).
- REQUEST FOR APPROVAL OF A RENEWAL CONTRACT WITH CLARION DATA INC. IN AN AMOUNT OF \$141,376, TO PROVIDE ONGOING SOFTWARE MAINTENANCE SERVICES TO THE CLINICAL DATA SYSTEM IN USE BY LAGUNA HONDA HOSPITAL FOR THE PERIOD OF JANUARY 1, 2013 THROUGH DECEMBER 31, 2015 (36 MONTHS).

7) COMMUNITY HEALTH IMPROVEMENT PLAN

The following people gave the presentation on the San Francisco Community Health Improvement Plan: Colleen Chawla, DPH Deputy Director and Director of Policy and Planning; Veronica Shepard, Director of Community Partnerships at the Bayview Health and Wellness Center; Abbie Yant, Vice President of Mission, Advocacy, and Community Health at Saint Francis Hospital; Roma Guy, Public Health Consultant; Wilie Liu, Director of UCSF's Community Partnership Programs; Jim Illig, Manager of Kaiser Community Benefit Health Programs; Tomas Aragon, MD, DPH Health Officer and Director of Population Health and Prevention.

Public Comment:

Francisco Da Costa, Director, Environmental Justice Advocacy, stated that we need to bring doctors back to give them proper orientation. We use doctors like machines. We are dealing with quality of life issues. We can have the best of intentions but if you up against huge obstacles, you may not achieve what you want.

Commissioner Comments/Public Comment:

Commissioner Waters thanked the presenters and Director Garcia for addressing the many complex issues contained in the Plan. She added that she was moved by the presenters and the information shared during the report.

Commissioner Chung stated that she applauds the Committee for all the work to develop the Plan. She added that she was surprised not to see health literacy included in the Plan but hopes the concept is implied in the document. She also stated that she is hopeful that change is possible and with this Plan, the City is moving in the right direction.

Commissioner Sanchez stated that the Plan represents a unique cross section of a multitude of good ideas developed by a diverse community concerned about health of San Francisco. He thanked Director Garcia for choosing former Health Commissioner Roma Guy and Dr. Aragon to serve as co-chairs of the committee. He suggested that the DPH apply to private foundations to seek outcome evaluation funds for the implementation of the Plan.

Commissioner Melara thanked all the presenters and committee members for their hard work. She stated that resources need to be targeted to where they are most needed and the Plan will help in this process. She also stated that the budget should reflect the goals of the Plan. She requested that the Health Commission receive periodic updates on the implementation of the Plan.

Commissioner Taylor-McGhee thanked the presenters and made a motion, seconded by Commissioner Chung, to include the following (underlined) language suggested by Ms. Guy in her presentation:

“WHEREAS, in accordance with San Francisco City Health Code Section 4.110, the San Francisco Health Commission is the governing body of the San Francisco Department of Public Health (SFDPH), and, shall establish policy matters and develop guiding principles and mission for the provision of public health services; and”

“RESOLVED, that the Health Commission endorses the San Francisco CHIP for the purpose of investing and partnering with the community and broader local public health system to address the centrality of equity and health disparities, essential (or critical) to improving population health and wellness.”

Commissioner Taylor-McGhee made a motion, seconded by Commissioner Waters, to amend the resolution to add the following language:

“WHEREAS, San Francisco is a culturally diverse city and county whose residents require the provision of culturally and linguistically competent services to achieve optimal health and wellbeing; “

Action Taken: The Health Commission unanimously approved the revised resolution including the two amendments. (See Attachment 1)

8) SFGH REBUILD UPDATE

Terry Saltz, SFGH Rebuild Director, Mark Primeau, DPH Capital Projects, Ron Alameida, Department of Public Works, and Tristan Cook, SFGH Public Relations Director, gave the report.

The Commissioners thanked the team for the presentation.

9) OTHER BUSINESS

JOINT CONFERENCE COMMITTEE REPORTS

Commissioner Sanchez, LHH JCC Chair, stated that the Committee met on 1/29/13 and heard a presentation on how LHH achieved, and will sustain, its 5-star status. The Committee also heard a Gift Fund presentation and approved hospital-wide policies and procedures.

COMMITTEE AGENDA SETTING

Commissioner Melara stated that she would like to explore the possibility of televising the Health Commission meetings. Commissioner Taylor-McGhee stated that she supports the idea of televising the Health Commission meetings.

Commissioner Chung stated that not every meeting warrants televised coverage and suggested that the topic be an item on a future Health Commission agenda so that the Commission may engage in a full discussion of the issue.

Director Garcia stated that DPH staff will look into the cost and process of televising the Health Commission meetings.

10) CLOSED SESSION 5:55pm

- A) Public comments on all matters pertaining to the closed session
- B) Vote on whether to hold a closed session (San Francisco Administrative Code Section 67.11)
- C) Closed session pursuant to Evidence Code Sections 1157(a) and (b); 1157.7; Health and Safety Code Section 1461; and California Constitution, Article I, Section 1

**SETTLEMENT: Parrish v. CCSF
Potascher v. CCSF
Allen v. CCSF**

- D) Reconvene in Open Session

Action Taken: The Health Commission voted not to disclose discussion of the items in Closed Session.

11) ADJOURNMENT

The meeting was adjourned at 6:32pm.

**Health Commission
City and County of San Francisco
Resolution No. 13-2
Endorsing San Francisco's Community Health Improvement Plan**

WHEREAS, in accordance with San Francisco City Health Code Section 4.110, the San Francisco Health Commission is the governing body of the San Francisco Department of Public Health (SFDPH), and, shall establish policy matters and develop guiding principles and mission for the provision of public health services; and

WHEREAS, the mission of SFDPH is to promote and protect the health of all San Franciscans; and

WHEREAS, SFDPH is responsible to uphold the 10 Essential Public Health Services defined by the U.S. Centers for Disease Control and Prevention (CDC) as public health activities that should be undertaken by all communities; and

WHEREAS, one of the CDC's 10 Essential Public Health Services is to monitor health status to identify and solve community health problems; and

WHEREAS, SFDPH and its nonprofit and academic partners engaged in an 18-month community-driven health improvement process designed to better population health in the City and County of San Francisco, building on a long-standing history of community health assessment and improvement; and

WHEREAS, San Francisco's community health improvement process engaged more than 700 community residents and local public health system partners to identify health priorities for action; and

WHEREAS, as part of the community health improvement process, SFDPH and its nonprofit and academic partners engaged in a Community Health Assessment (CHA) to determine the health of San Francisco through qualitative and quantitative data; and

WHEREAS, the CHA found that San Francisco is a relatively healthy city and county, though still faces significant health disparities and inequities, particularly within specific subpopulations and neighborhoods; and

WHEREAS, San Francisco is a culturally diverse city and county whose residents require the provision of culturally and linguistically competent services to achieve optimal health and wellbeing;

WHEREAS, San Francisco's community health improvement process embodied the community's health and wellness vision "Healthy People, Healthy Families, Healthy Communities: living, learning, playing, earning in San Francisco" and the foundational values of alignment, health equity, and community connections – all previously endorsed by the San Francisco Health Commission; and

WHEREAS, San Francisco's community health improvement process resulted in a Community Health Improvement Plan (CHIP), a three- to five-year action oriented plan that outlines three priority health issues for San Francisco:

- Ensure Safe + Healthy Living Environments
- Increase Healthy Eating + Physical Activity
- Increase Access to High Quality Health Care + Services; and

WHEREAS, the CHIP includes goals, objectives, indicators, baseline data, targets, strategies, and lead partners to address those priorities to reach the ultimate goal of improved community health; now, therefore, be it

RESOLVED, that the Health Commission endorses San Francisco's CHIP for the purpose of investing and partnering with the community and broader local public health system to address health equity and disparities critical to improving the population health and wellness.

I hereby certify that the San Francisco Health Commission at its meeting of February 5, 2013 adopted the foregoing resolution.

Mark Morewitz
Executive Secretary to the Health Commission